## Personal Data Empowerment with Personium

June 20, 2022
Japan Global Gateway
Advanced Technology
Leading
AI / Data Utilization G





## Self-Introduction



- Fujitsu Limited (Japan)
  - SDG 9 Enabler
    - INDUSTRY, INNOVATION AND INFRASTRUCTURE
  - Personium Chief Evangelist
  - Ethical Personal Data Solution Consultant



Dixon Siu (he / him)

- MyData Global Community
  - Board Member since 2021
  - Steering Committee Member 2021
  - Co-leading projects on children data protection, global south personal data empowerment, etc.

## MyData Global Board of Directors 2021 & 2022



The core idea is that individuals should be in control of the data about themselves.

The MyData approach aims at Strengthening digital human rights while opening new opportunities for businesses to develop innovative personal data-based services built on mutual trust.



## **MyData** vision



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# Fair, sustainable and prosperous digital society

Through a human-centric approach to personal data

## Fair, sustainable and prosperous digital society through a human-centric approach to personal data

People get value from their data and set the agenda on how it is used.



For organisations, the ethical use of data is always the most attractive option.

## Fair, sustainable and prosperous digital society through a human-centric approach to personal data

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Offer

For organisations, the ethical use of data is always the most attractive option.



FROM FORMAL TO ACTIONABLE RIGHTS



FROM DATA PROTECTION TO
DATA EMPOWERMENT



FROM CLOSED TO OPEN ECOSYSTEMS



## Fitness tracking app Strava gives away location of secret US army bases

Data about exercise routes shared online by soldiers can be used to pinpoint overseas facilities

 Latest: Strava suggests military users 'opt out' of heatmap as row deepens



▲ A military base in Helmand Province, Afghanistan with route taken by joggers highlighted by Strava. Photograph: Strava Heatmap

# 370/0

37% of consumers say that lack of trust is an obstacle to using digital services. Companies have not invested in trust as a way to stand out.



## **Global Trend**

## API ecosystem model

## Platform model



## MyData operator model



Personal control but low integration.

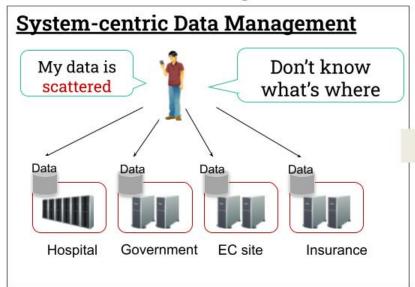
Integration but low personal control.

Highly integrated with full personal control.

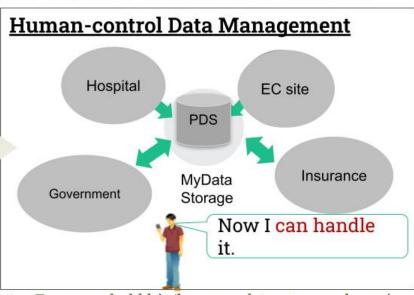
#### What we want to do



Shift data management from System-centric to Human-control



- Systems have been built in order to automate businesses.
- As a result, our personal data are separately stored in siloed systems.



- Everyone hold his/her <u>own data store</u> and services read/write on it.
- Your data can be utilized freely beyond the boundary of services, solely upon your own will

### Personal Data Utilization





Workflow Reduction



#### Healthcare

Improved Wellbeing



#### **Finance**

Streamlined Proposals



#### Distribution & Logistics

Reduce Re-delivery Cost



#### **Others**

SDGs: Digital ID for indigenous person



#### Manufacturing

Better Decisions to benefit end-users



#### **Tourism**

Sightseeing Recommendation



### Sports

Improve performance



#### Education

Diploma & Skill Data Sharing for Job Matching



## Cities implementing (partially or fully) the MyData idea



## AMSTERDAM #Decode #CitizenSensors



#### Amsterdam made a promise to it's citizens

- Data-minimisation
- Privacy by design
- Open & transparent
- Reliable & safe
- Easy to use & inclusive
- Personal data ownership
- Enhancing freedom, expression & creativity





## Why releasing data control is good

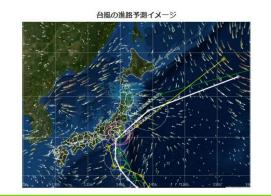


- Restore trust and increase customer loyalty
- Diversified ecosystem help gaining new customers
- Valuable customized services with cross-industry data

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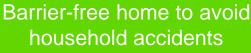
## Personal data ecosystem







Disaster alert for people with accessibility needs







Toward the realization of universal and seamless mobility

Universal MaaS is an initiative aimed at smooth and comfortable travel, focusing on people with mobility impairments, the elderty, inbound tourists and others who are unsure about travel for whatever reason.

Increased household income and business chances





## **Smart City Solution**

City as MyData Operator Project by Helsinki, Finland

## Cities implementing (partially or fully) the MyData idea

## The Most Functional City in the World that Makes the Best Use of Digitalisation



Convenient everyday life

Proactive and personalised services and recommendations

Automated processes and services, "no service" is good service

24/7 self-services available when needed

Trust based on human-centric, fair and ethical use of data and Al



HELSINKI #MyData #MyDataOperator



Helsinki

## MyData in the City of Helsinki



The City of Helsinki has adopted MyData principles as it attempts to become the most functional digital city on the planet through proactive digital services.

MyData principles will guide the Finnish capital to ensure that people retain control of their data and trust how it is used while also benefiting from more digital services.

Computer Weekly Apr 18, 2021

## City as a MyData operator project 2020-2021

#### Goals:

Define how MyData principles can be applied in cities

Build **practical solutions** to demonstrate MyData capabilities

Increase trust between public sector and residents.

#### Benefits:

Save time and ease up the daily life of the residents.

Human-centric way of using data to enable scalable and seamless digital services across administrative silos.

## 2,65 M€ Funding (Finnish

Ministry of Finance)

#### Two MyData operators in

the consortium:

mydata<sup>share</sup>

(Vastuu Group)

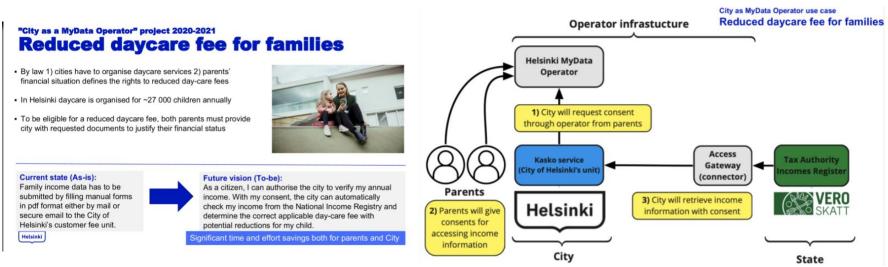


(Fujitsu)

## City as MyData Operator (Helsinki, Finland)



- Preschool fees based on the parents' financial status
- Parents give consent for tax information access
- Reduced paperwork



Source: MyData Cases in Helsinki, Finland https://docs.google.com/presentation/d/1UjOry-4ELfNz5BXCDDqcP2fbtpqKn0JyeYaZpnVqGvQ/edit#slide=id.geacd5bc53d\_1\_868

## Facts and Future Plan



#### **Facts**

Mainly government services
 More commercial services

Connecting the silos

PDS is only an option

Future Plan

Sustainable ecosystem

PDS is the core of every services

## How Personium help the stakeholders



#### For City of Helsinki and Partners

- Provide and inspire practical data sharing use cases during the suggestion period
- Easily enforce interoperability between components in the ecosystem
- Inspire technical integration of data using services
- Help getting trust from the citizens through Fujitsu's contributions to global community

#### For Fujitsu Finland

- Win the contract of infrastructure
- Gain invaluable experiences and increased brand image in personal data economy
- Gain access to a network of innovative influential collaborators
- Rebrand successfully outside of infrastructure market



## Personal Data Ecosystem

How does it work?

#### Now:

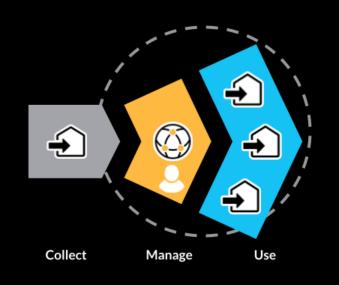
- Organizations manage the whole value chain
- Integrating data from multiple sources is hard

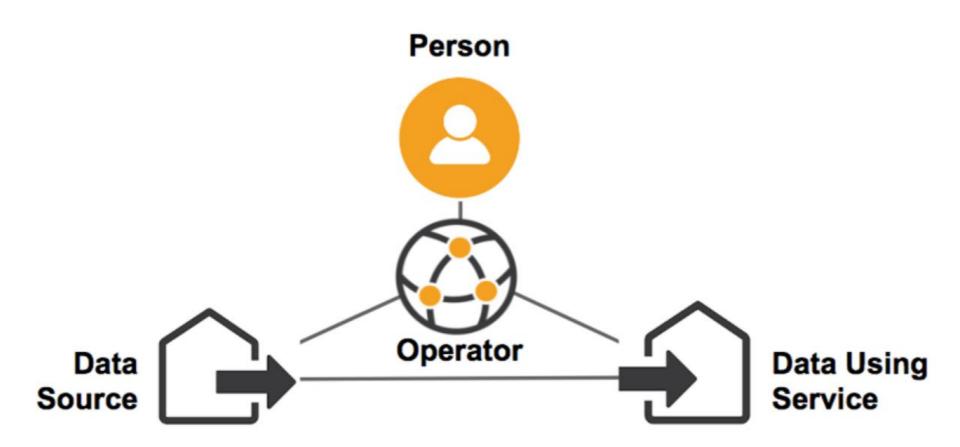


#### Future:

- Specialized services for different parts of the value chain
- Need mechanisms for permissions (consent etc.)

# Facilitating personal data ecosystems





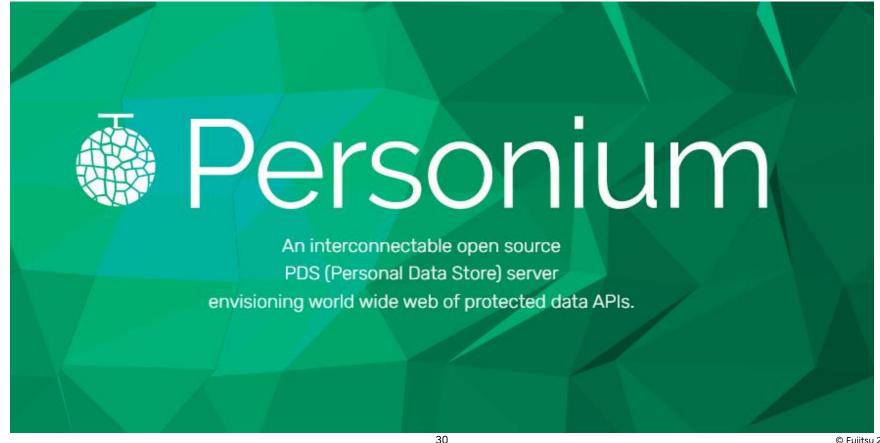




# Overview of Personium

## First and still only one in Japan





## **Human-centric Control**



Individuals (end-users)

manage their own data

•select what data to be shared

supported by an open ecosystem

### **MyData Operators Awardee since 2020**



#### Personium (Fujitsu) is the only awardee from Asia since 2020

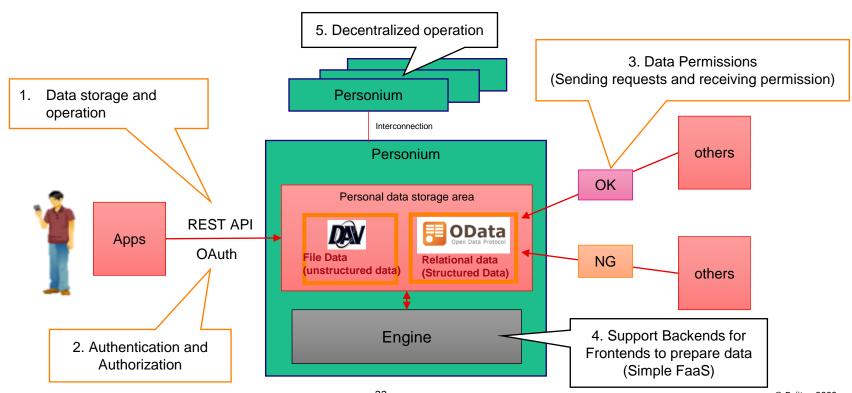
27 awardees in 2020, 22 awardees in 2021, and 33 awardees in 2022



## Personium's Main Features



Securely manage unstructured data (images, voice, etc.) and structured data (transaction)



## **Information Bank Press Release**



Title	Link	Date
City as MyData Operator	Helsinki newspaper article	February 15, 2021
Marunouchi Data Consortium	Revitalizing Tokyo's Business District with Data from Multiple Industries	September 12, 2019
Fujitsu and Dentsu use personal data to improve individual wellbeing by proposing new lifestyle	New Lifestyle Design Movement with Personal Data Driven Recommendations	May 13, 2019
Dai Nippon Printing to Promote Information Banks Develop and provide a platform for safe and secure information management	https://pr.fujitsu.com/jp/ne ws/2019/01/29.html	January 29, 2019
Start of verification testing of information banks using personal data	https://pr.fujitsu.com/jp/ne ws/2017/07/14.html	July 14, 2017



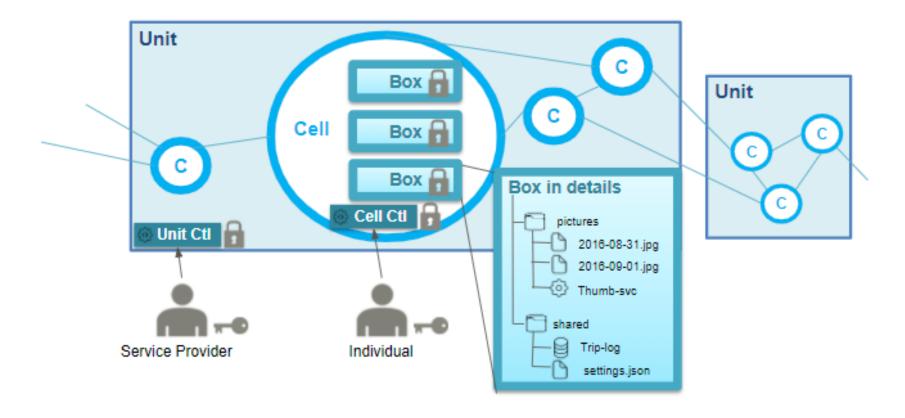
Thank you





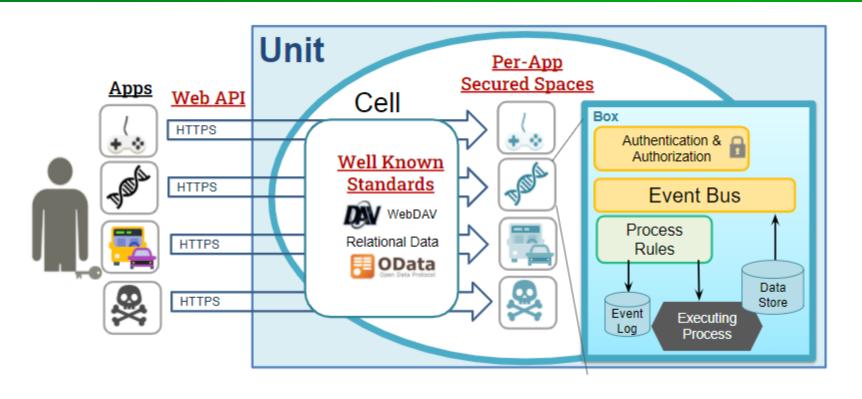
# Technical Overview of Personium

## Web of three-tier structure over HTTP (REST FUJITSU APIs)



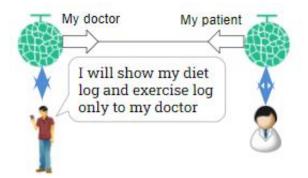
## Functional elements of a Cell

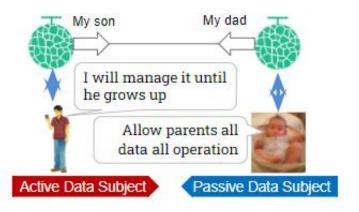




## Linking personal data store through URL









## **Privacy by Design**



- Personal data is not shared to anyone by default
- Cross-check your personal data privately with app service provider's DB

## **Permission and Transparency**



Individuals (end-users)

- choose who can access the data
- choose different permission level
- support data anonymization before sharing